

MEMO NETWORK FEATURE PLAN

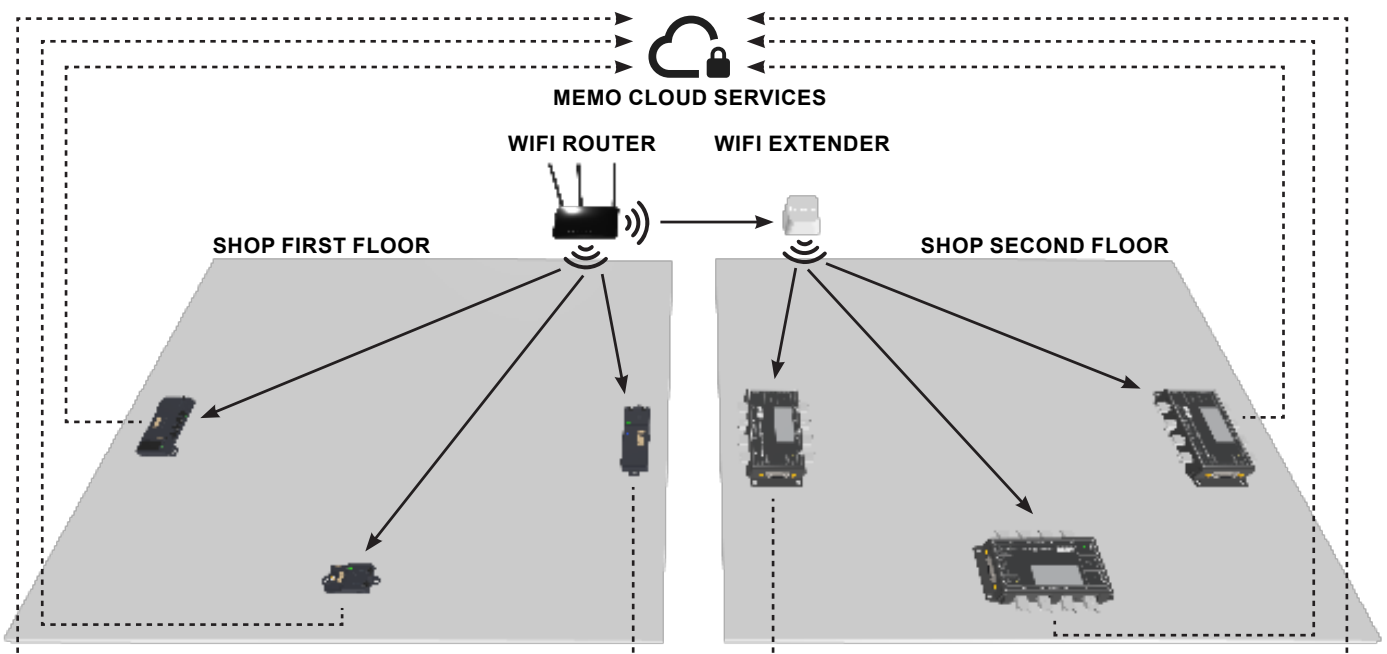
The Network Feature Plan is a feature that allows you to manage MEMO AIR2 and EVO3 controllers in your store(s) remotely via the MEMO LOCK mobile app.

The Network Feature Plan enables fast and efficient system administration and key management from remote locations, providing access to monitor and manage all connected units.



NETWORK STRUCTURE

- Centralized control of all **AIR2** and **DEM EVO3** controllers within the shop.
- Fast and efficient system and key management via the mobile app.
- Simplified daily operations through a unified wireless network.
- Management of multiple shops within a retail organization by an appointed administrator



FEATURE PACKAGE ELEMENTS

- The personalized **MEMO Wi-Fi** Router and Wi-Fi Range Extenders provide wireless network connectivity for **AIR2** and **DEM EVO3** controllers within the shop.
- The **MEMO** Setup Service provides pre-configured devices for secure data transmission between shop controllers and the cloud. Access permissions for system administrators via the wireless network are configured by **MEMO**.
- A monthly Enhanced Service Plan fee applies for data services and controller connectivity

AIR2-LINE ROUTER STARTER PACKAGE

The AIR2-LINE Router Starter Package includes the devices required to provide wireless network connectivity in retail environments.

This package includes:

- 1 × Main Router
- 1 × SIM Card for internet connectivity
- 1 × Network Cable (50 cm)
- 1 × Wi-Fi Range Extender

For larger areas, one additional Wi-Fi Range Extender is recommended for approximately every 50 m². (Check the Order Platform or consult our Sales Personnel for further information.)

AIR2-LINE SETUP SERVICE

The setup fee covers:

- Router pre-configuration for plug-and-play operation.
- Customer cloud account setup.
- Customer administrator remote access setup.

AIR2-LINE MONTHLY ENHANCED SERVICE PLAN FEE

This recurring Enhanced Service Plan fee depends on the number of controllers and covers data transfer and cloud service maintenance costs.

SETUP REQUIREMENTS

- The **MEMO WiFi Router** comes with worldwide Data-Coverage, independent of the country of installation, shop data will be transmitted to **MEMO Servers**. Depending of the shop layout, further **WiFi Range** extenders might be necessary to cover the full area.
- **MEMO Controllers** in the shop must be configured for communication with the **MEMO WIFI Network**.
- The system **ADMINISTRATOR** will be authorized to access remotely via **MEMO LOCK** mobile APP.

NETWORK FUNCTIONALITY

The **SYSTEM ADMINISTRATOR** can gain remote access to a **SINGLE** shop within a whole **RETAIL** network at a time from any location, as long as the mobile device has a network connection.

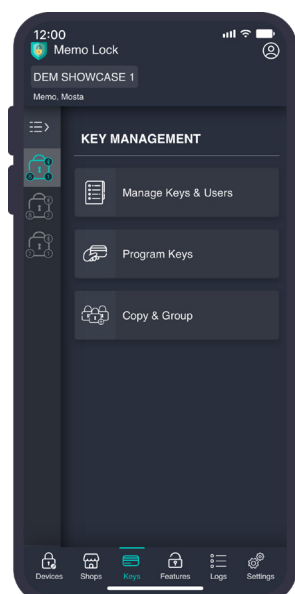
SYSTEM SECURITY

- Loading the Mobile APP is free and possible for anyone on the App Store and Google Play store – but to connect to a controller in a shop, **PHYSICAL ACCESS** to the controller or **ACCESS** to the valid **SYSTEM CARD** is required.
- Controller Communication takes place over the **MEMO SIM** card with encrypted data transmission.
- A connected Mobile Device loses connection permissions to the devices inside the shop after 24hrs – meaning that an installer who connects to a device needs **PHYSICAL ACCESS** to the controller or **ACCESS** to the valid **SYSTEM CARD**.
- A system administrator must be registered and receive permission by **MEMO SUPPORT**, any change in email or password requires a setting modification by **MEMO** again.

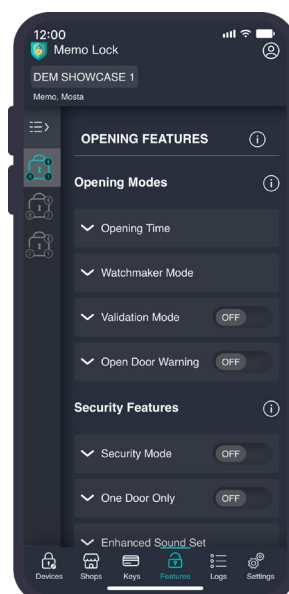
MEMO LOCK Mobile App

- Requires a verified **USER** account.
- Requires **SHOP DETAILS** to assign controllers.
- Manages multiple **SHOPS** within a retail organization.
- Manages activated **FEATURES** and **SECURITY/CONVENIENCE FUNCTIONS** for each controller.
- Manages **ACCESS** keys and **SPECIAL FUNCTION** keys for each controller.
- Displays opening and system events for each controller.
- Enables system documentation for maintenance and service purposes.

KEY MANAGEMENT



FEATURES



AUDIT LOGS

