# MEMO NETWORK SUBSCRIPTION PLAN
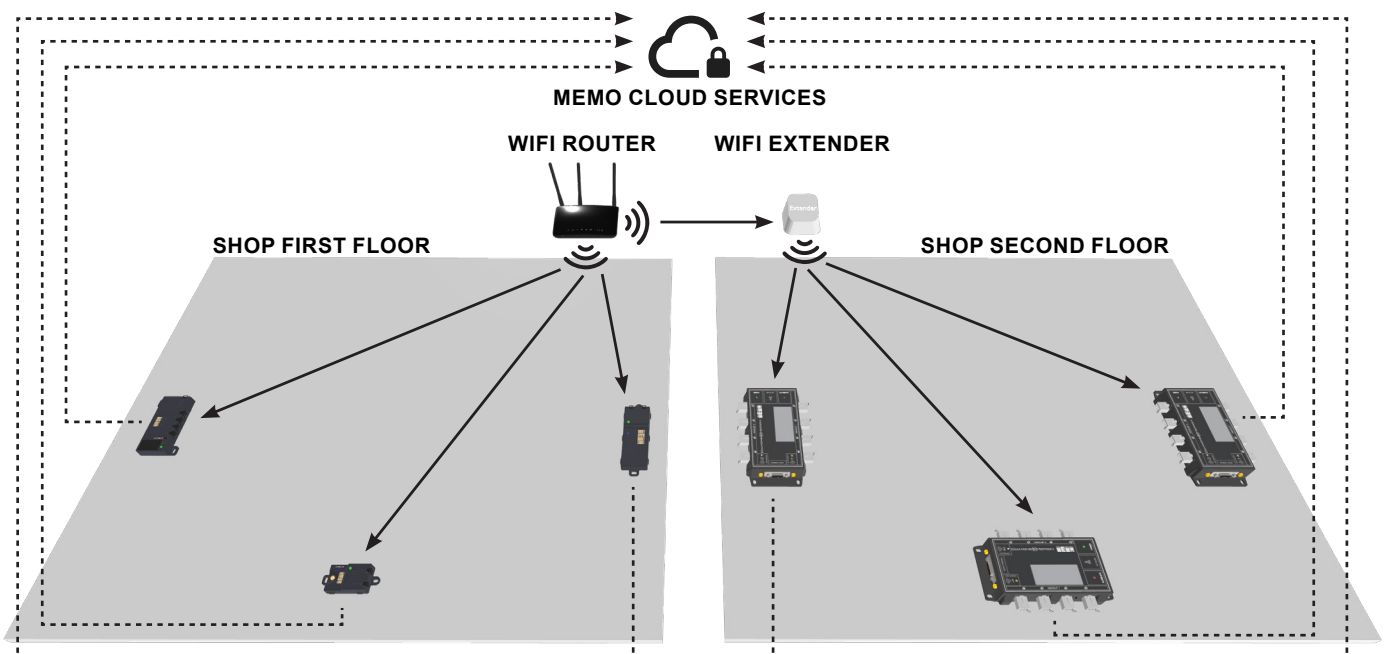
**The "NETWORK SUBSCRIPTION PLAN" is a Feature that allows you to manage MEMO AIR2 and EVO3 controllers in your store(s) via remote access by the MEMO LOCK mobile APP.**

The Network-Plan allows system administration and key management fast and efficient from remote locations, gaining access to control and manage all connected units.



## NETWORK STRUCTURE

- Centralized control of all **AIR2** and **DEM EVO3** controllers in the shop;
- Fast and efficient system and key management via Mobile App;
- Simplifies daily operations through a unified wireless network;
- Management of several Shops within a Retail Organisation by an appointed Administrator.



MEMO CLOUD SERVICES

WIFI ROUTER    WIFI EXTENDER

SHOP FIRST FLOOR    SHOP SECOND FLOOR

## SUBSCRIPTION PACKAGE ELEMENTS

- Personalized **MEMO WiFi Router** and Range-Extenders provide wireless network connection to **AIR2** and **DEM EVO3** controllers in the shop.
- The MEMO Setup-Service is providing pre-configured devices for data-transmission between shop controllers and the cloud. Access permissions for system administrators via wireless network is configured by **MEMO**.
- Monthly subscription fee for data-services and controller connection applies.

### AIR2-LINE ROUTER Starter Package

The **AIR2-NETWORK STARTER PACKAGE** covers the devices for wireless network connectivity in retail environments.

This package includes:
- 1x Main Router;
- 1x SIM Card for internet connection;
- 1x Network Cable (50 cm);
- 1x Wi-Fi Range Extender;

*For larger areas, an additional Range Extender must be considered per approx. 50m$^{2.}$*
*(Check in Order Platform or consult our Sales Personnel for further information).*

### AIR2-LINE SETUP SERVICE

The Setup-Fee covers:
- Router Pre-Configuration for plug´n Play ready use;
- Clients Cloud-Data Account setup;
- Clients Administrator Remote Access setup.

### AIR2-LINE monthly Subscription Fee

This recurrent fee depends on the number of controllers and covers data transfer and cloud service maintenance costs.

### SETUP REQUIREMENTS

- The **MEMO WiFi Router** comes with worldwide Data-Coverage, independent of the country of installation, shop data will be transmitted to **MEMO Servers**. Depending of the shop layout, further **WIFI Range** extenders might be necessary to cover the full area.
- **MEMO Controllers** in the shop must be configured for communication with the **MEMO WIFI Network**.
- The system **ADMINISTRATOR** will be authorized to access remotely via **MEMO LOCK** mobile APP.

# NETWORK FUNCTIONALITY

- The **SYSTEM ADMNINISTRATOR** can gain remote access to a **SINGLE** shop within a whole **RETAIL** network at a time from any location, as long as the mobile device has a network connection.
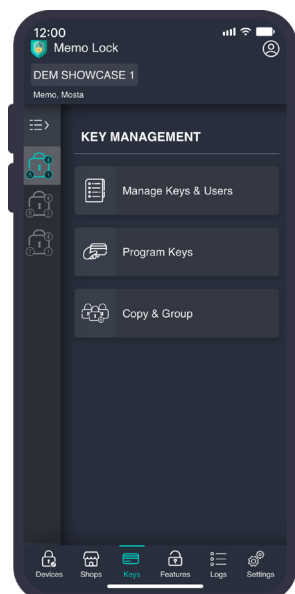
## SYSTEM SECURITY

- Loading the Mobile APP is free and possible for anyone on the App Store and Google Play store – but to connect to a controller in a shop, **PHYSICAL ACCESS** to the controller or **ACCESS t**o the valid **SYSTEM CARD** is required.
- Controller Communication takes place over the **MEMO SIM** card with encrypted data transmission.
- A connected Mobile Device loses connection permissions to the devices inside the shop after 24hrs – meaning that an installer who connects to a device needs **PHYSICAL ACCESS** to the controller or **ACCESS** to the valid **SYSTEM CARD.**
- A system administrator must be registered and receive permission by **MEMO SUPPORT,** any change in email or password requires a setting modification by **MEMO** again.
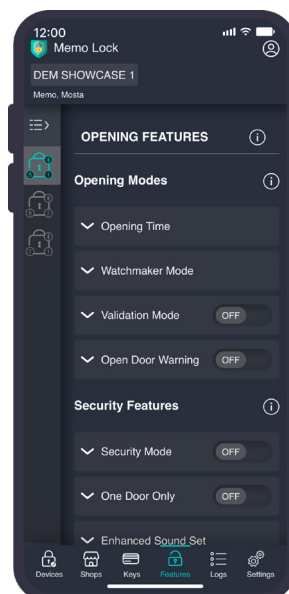
## MEMO LOCK mobile APP

- Requires a verified **USER** Account.
- Requires **SHOP DETAILS** to assign controller(s).
- Manages a number of **SHOPS** within a Retail Organisation.
- Manages the activated **FEATURES** and **SECURITY / CONVENIENCE FUNCTIONS** for each controller.
- Manages the **ACCESS** and **SPECIAL FUNCTION** keys for each controller.
- Lists Opening & System events for each Controller.
- Enables System Documentation for maintenance and service.

### KEY MANAGEMENT          FEATURES          AUDIT LOGS