



MEMO LOCK APP

How to Activate 2-Way Authentication - User Guide



HOW TO ACTIVATE 2-WAY AUTHENTICATION

Quick and Easy. Step-by-Step.

ATTENTION:

- This is a paid feature, valid for 1 month per controller.
- There is a 3 month trial period available to test out all security features
- You can purchase the feature on our website by clicking Purchase Feature.



Video Tutorial



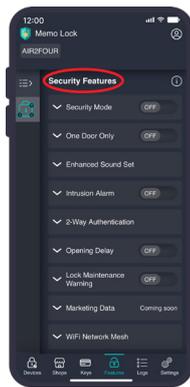
IMPORTANT:

- Two different authorized Access Keys are required, each held by a different authorized person.
- Both keys must be presented within 5 seconds of each other.
- This ensures that no single person can open the compartment alone.
- Ideal for securing special or high-value products.

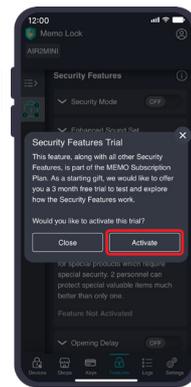
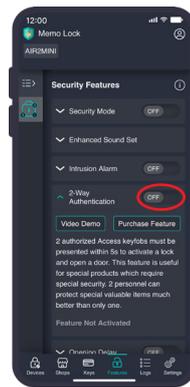


Open the app.

In the bottom menu, select “Features”.

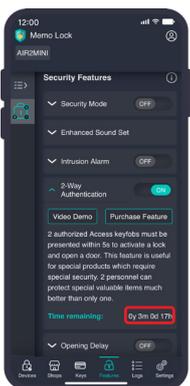


On the displayed screen, locate the Security Features list.

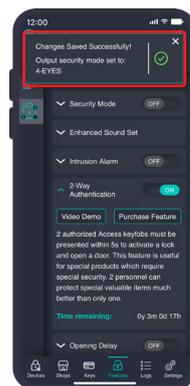


Enable the “2-Way Authentication” option.

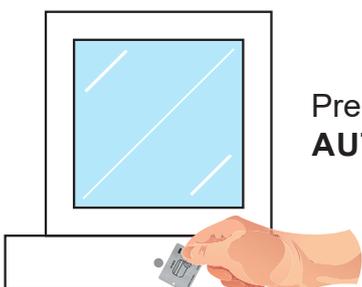
If not purchased, a pop-up will be shown to start the 3-month free trial period.



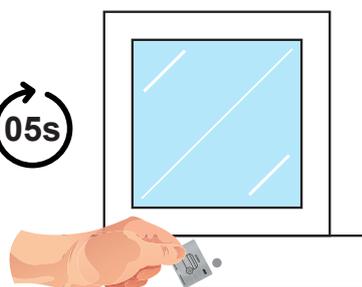
Once activated, the feature will be enabled, and you can see the time remaining for the feature at the bottom.



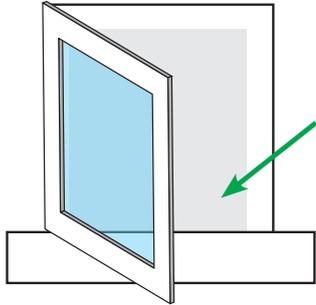
A confirmation message will appear automatically: “Changes Saved Successfully!”



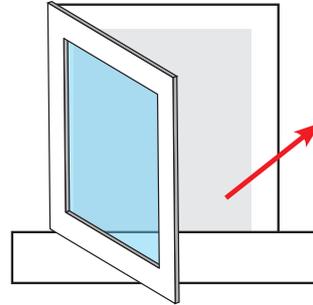
Present the **FIRST AUTHORIZED KEY**,



Then the **SECOND AUTHORIZED KEY** within **5 SECONDS** to unlock the showcase door.

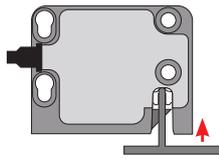
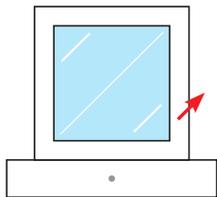


Open the showcase

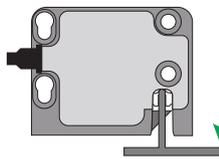
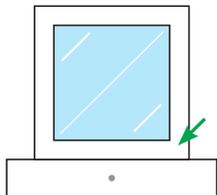


Close the door after use.

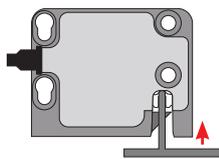
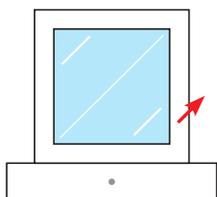
CORRECT DOOR CLOSING. Perform a push and pull test on the door to ensure it's full locked.



1. PUSH INSIDE to CLOSE



2. PULL OUTSIDE to CHECK



3. PUSH INSIDE to REMOVE TENSION

Perform this PUSH-PULL-PUSH closing EVERY time you close a door and drawer!

CONCLUSION

By following this guide, you will be able to **SET UP** your system consisting of **MEMO AIR2-LINE** and **DEM EVO3** devices using **MEMO LOCK APP**. For additional support, contact the MEMO team via the official website or the technical support information provided in the product materials.

Thank you for choosing the most versatile and powerful security system.