



MEMO LOCK APP

How to Activate Lock Maintenance Warning
User Guide



HOW TO ACTIVATE LOCK MAINTENANCE WARNING

Quick and Easy. Step-by-Step.

ATTENTION:

- This is a paid feature, valid for 1 month per controller.
- There is a 3 month trial period available to test out all security features
- You can purchase the feature on our website by clicking Purchase Feature.



Video Tutorial



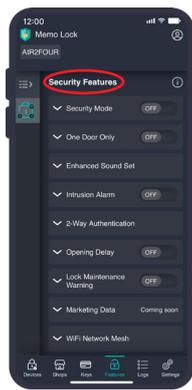
IMPORTANT:

- This feature shows the real-time tension status of all locks connected to your controller.
- The Lock Maintenance Warning feature helps prevent failures by indicating if any lock has excessive tension levels and requires adjustments.
- Regular monitoring ensures security and avoids forced-entry vulnerabilities.
- If a lock shows an abnormal tension value, schedule maintenance immediately.

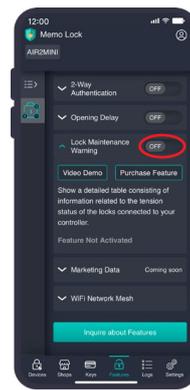


Open the app.

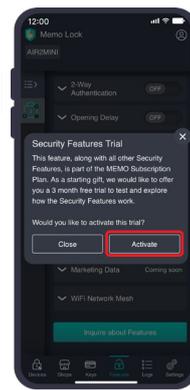
In the bottom menu, select “Features”.



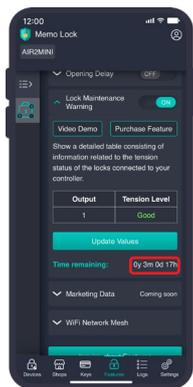
On the displayed screen, locate the “Security Features” list.



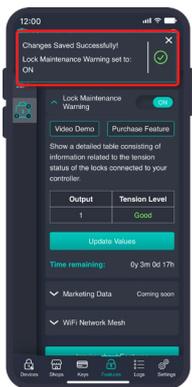
Enable the “Lock Maintenance Warning” option.



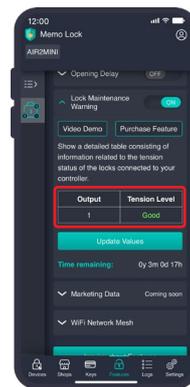
If not purchased, a pop-up will be shown to start the 3-month free trial period.



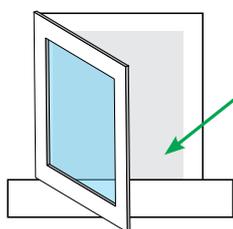
Once activated, the feature will be enabled, and you can see the time remaining for the feature at the bottom.



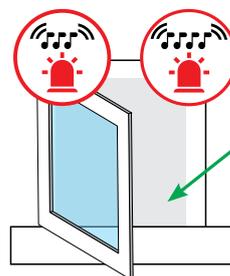
A confirmation message will appear automatically: “Changes Saved Successfully!”



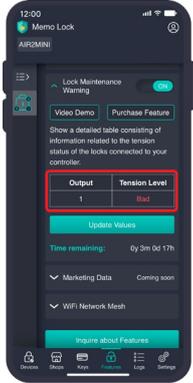
A detailed table will automatically appear consisting of an entry for each lock connection to your device showing the tension level.



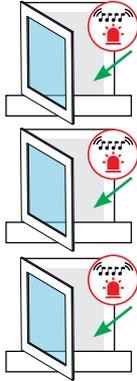
If when opening the door there is tension on the lock, a beeping sound will be heard from the controller. The number of beeps in the sound will denote the tension level that the lock is currently experiencing.



If a sound with 3 beeps 🎵🎵🎵 or 4 beeps 🎵🎵🎵🎵 is heard, the lock is under high tension.



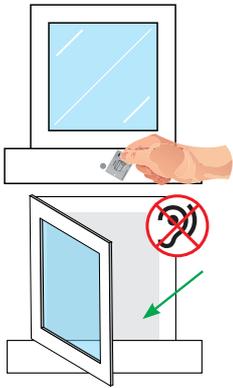
This will also be visible on the app by showing 'Bad' in the table entry.



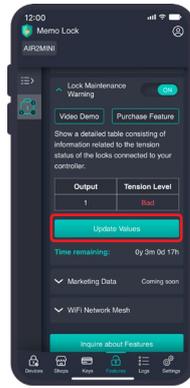
If the door is opened three times consecutively with the lock under tension,



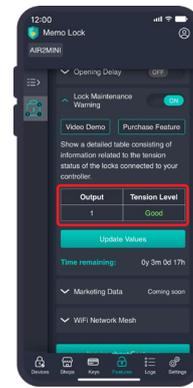
an email will be sent to the user to notify about the high tension levels, and that it should be adjusted immediately.



After performing the required adjustments, test the lock by opening the showcase and make sure that no beeping sound is heard. This ensures that the lock is now not under tension.

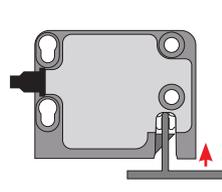
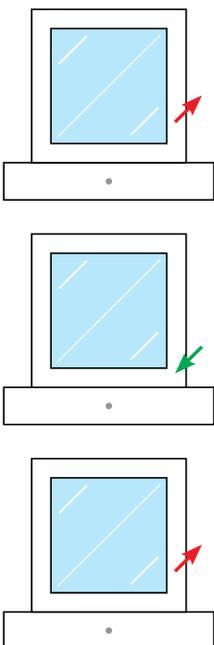


Additionally, you can also verify that lock has no tension by pressing the "Update Values" button,

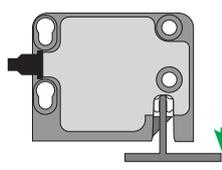


which will update the table entry and show "Good" as tension level.

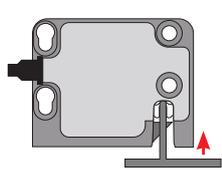
CORRECT DOOR CLOSING. Perform a push and pull test on the door to ensure it's full locked.



1. PUSH INSIDE to CLOSE



2. PULL OUTSIDE to CHECK



3. PUSH INSIDE to REMOVE TENSION

Perform this PUSH-PULL-PUSH closing EVERY time you close a door and drawer!



CONCLUSION

By following this guide, you will be able to **SET UP** your system consisting of **MEMO AIR2-LINE** and **DEM EVO3** devices using **MEMO LOCK APP**. For additional support, contact the MEMO team via the official website or the technical support information provided in the product materials.

Thank you for choosing the most versatile and powerful security system.