



MEMO LOCK APP

How to Activate One Door Only - User Guide



HOW TO ACTIVATE ONE DOOR ONLY

Quick and Easy Step-by-Step

ATTENTION:

- This is a paid feature, valid for 1 month per controller.
- There is a 3 month trial period available to test out all security features.
- You can purchase the feature on our website by clicking Purchase Feature.



Video Tutorial



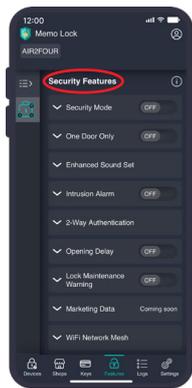
IMPORTANT:

- This feature is **ONLY AVAILABLE** for controllers with more than one output, such as **AIR2FOUR** and **DEM EVO3**.
- The security feature only allows one door to be opened at a time.
- If the Access Key is presented while door is still open, it will be rejected.
- You cannot open another door until all other doors are closed.

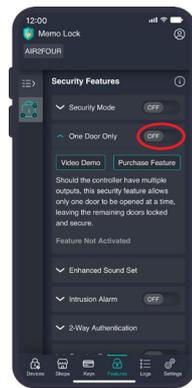
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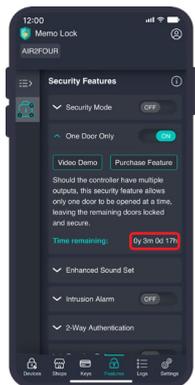
Open the app.
In the bottom menu, select “Features”.



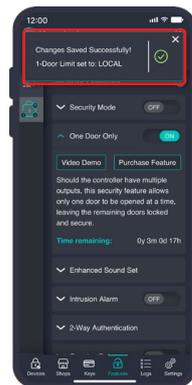
On the displayed screen, locate the Security Features list.



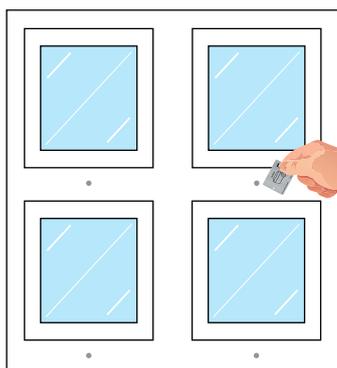
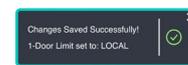
Enable the “One Door Only” option.
If not purchased, a pop-up will be shown to start the 3-month free trial period.



Once activated, the feature will be enabled, and you can see the time remaining for the feature at the bottom.

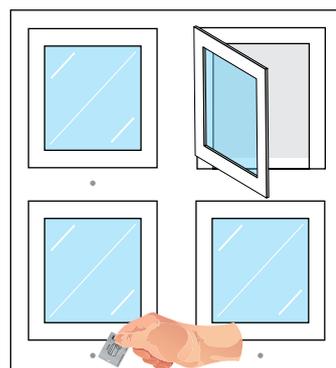


A confirmation message will appear automatically: “Changes Saved Successfully!”



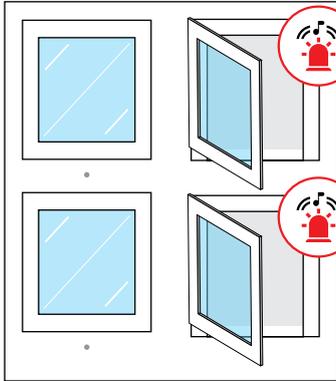
When presenting an authorized Access Key, all locks connected to the controller will open.

Open one door from the available doors.



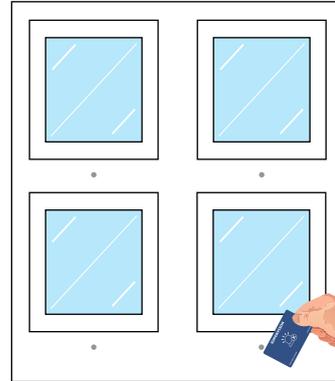
When presenting an authorized Access Key while the door is still open, a reject sound will be heard.

Reject Sound



If on presentation of authorized Access Key two doors are opened simultaneously, the alarm will be triggered.

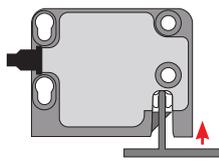
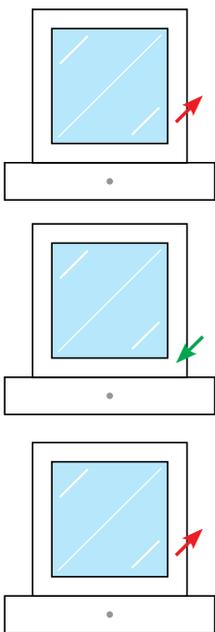
Closing the showcase doors will **NOT** stop the alarm.



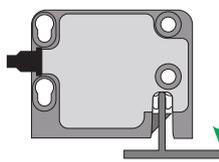
You must present the **SUPERVISOR CARD** to stop the alarm.



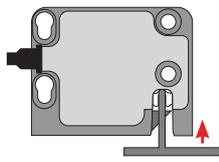
CORRECT DOOR CLOSING. Perform a push and pull test on the door to ensure it's fully locked.



1. **PUSH INSIDE to CLOSE**



2. **PULL OUTSIDE to CHECK**



3. **PUSH INSIDE to REMOVE TENSION**

Perform this PUSH-PULL-PUSH closing EVERY time you close a door and drawer!

CONCLUSION

By following this guide, you will be able to **SET UP** your system consisting of **MEMO AIR2-LINE** and **DEM EVO3** devices using **MEMO LOCK APP**. For additional support, contact the MEMO team via the official website or the technical support information provided in the product materials.

Thank you for choosing the most versatile and powerful security system.